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**John B. Lacson Foundation Maritime University-Molo, Inc.**  
**College of Business**  
**Iloilo City**

**WORK RELATED PROBLEMS OF TOUR GUIDES IN ILOILO CITY**

A Research Paper Presented to the  
Faculty Members of the College of Business  
John B. Lacson Foundation Maritime University-Molo, Inc.  
Iloilo City

In Partial Fulfillment  
of the Requirements in Research  
(Methods of Research)

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October, 2011

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*Abstract*

This study was conducted to determine the work related problems of tour guides in Iloilo City. The respondents of the study were five purposively selected tour guides in Iloilo City. There were two male and three female respondents who answered the validated researchers-made questionnaire. The data from the respondents were subjected to descriptive statistics such as frequency count, rank, and percentage. The study revealed that in terms of health related problems, "illnesses due to exposure to pollution and adverse weather" ranks first, as for customer related problems; "miscommunication with customers due to language barrier" ranks first and lastly, as for self related problems, "deficient communication and organizational skills" ranks first.